

NAME OF FACILITY: _____

Nursing Home Checklist	
Questions	Processes/Costs
Survey Reports	
When was your last survey?	
What's your star rating?	
Why did you get that rating?	
What were your deficiencies?	
Have the cited deficiencies been corrected?	
How will the facility prevent those deficiencies from happening in the future?	
Facility & Staff Environment	
Do the residents appear well cared for?	
Does the staff seem warm and friendly?	
Does the staff accommodate visitors?	
Is the facility clean?	
Is the facility odor-free?	
Is the facility cheerful?	
Does the staff respond to residents requests in a timely fashion?	
What is the CNA ratio to patient ratio?	
How many nurses are on staff during the day?	
How many nurses are on staff during the evening?	
Health Care and Services	
Can residents retain their current doctors?	
Are care plans put in place with the family?	
If care plans change how is the family notified?	
What are the policies on Advance	

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Directives and DNR's?	
If I have a complaint how do I handle it?	
Are their programs for special needs such as memory care or therapy for strokes?	
Accommodations	
Will I get a private room or a shared room?	
If I have to share a room how many of us will be in a room?	
How are roommates chosen?	
What happens if my roommate and I aren't compatible?	
What is the policy on transferring to another facility or relocating within the building?	
What personal items should I bring with me?	
How am I protected from theft?	
Do I have my own bathroom?	
Do I have my own shower?	
Are the bathing and food preparation areas clean and easily accessed?	
Are there activity rooms and lounge areas?	
Meals and Activities	
Do the meals taste good?	
Can we sample a meal?	
Are there food choices?	
Do I have to eat in the main dining room?	
Are snacks and drinks available in between meals?	
Are guest meals available? Cost?	

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Are there special events inside or outside of the facility?	
Are there religious events available?	
Are there cultural events available?	
Does your staff speak other languages?	
Family Visits	
What is the visitor's policy?	
What are the visiting hours?	
Are there special lounges or family rooms?	
How many people can visit at a time?	
Payment Policies	
Do you accept Medicaid?	
If I run out of money do I have to leave?	
What is your payment policy?	
What is included in the daily rate?	
Are there additional charges?	
If I go into the hospital how long will my bed be held?	
If I go into the hospital will you accept me back?	
Emergency Preparedness	
Is there an emergency plan in place?	
How are the emergency & evacuation plans reviewed with new residents?	
How is my family notified of an emergency?	
Notes	

Obtain copies of anything that you sign!